



STC0000XXX-Customer Name

# Interconnection Tests and Signoff Document

11th November 2012

Version 3.3

Change History

<b>Release</b>	<b>Change Made</b>	<b>Author</b>	<b>Date</b>	<b>Authorised</b>
3.0	Added change history, condensed document and added Web Interface tests.	NM	20/07/2010	JW
3.1	Added in SMS signoff requirements	AC	05/08/2011	AC
3.2	Added billing billing tests	TB	29/09/2011	TB
3.3	Added DTMF	JW	06/11/2012	JW

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## 1 INTRODUCTION

This document describes a series of interconnection tests and procedures that are to be completed by Squire Support and/or the Customer during the installation of the Squire SVI.

The aim of the tests is -

- To satisfy the Customer that the SVI is working correctly with the equipment it is connected to.
- To satisfy Squire that the connected equipment is correctly configured, and so the SVI can be supported.

### 1.1 TIME CONSTRAINTS

Any tests which has not been completed by the end of the purchased installation time will become the responsibility of the customer to complete. The customer has 15 days to complete these tests after the last day of Installation. If no CASES have been raised in reference to the tests in this document during the 15 day period, the product will be deemed to have been accepted by the customer.

### 1.2 APPLICABLE TESTS

The Customer will have completed an 'Installation Check List', which provides the scope of the installed equipment. Only these sections will be tested. The sections which are not applicable will be marked in ~~strikethrough~~.

### 1.3 ADDING TESTS

If the Customer wishes to add further tests, they should do so by adding extra sections and then mailing the document to Squire, before the installation date is agreed. Squire will assess these tests and determine whether they are acceptable.

### 1.4 NETWORK ELEMENTS

The customer is responsible for providing or arranging for all equipment that will be used to perform these tests. If the equipment is not available then the tests relevant to this equipment will be deemed void.

### 1.5 THIRD PARTY EQUIPMENT PERFORMANCE

If a test fails due to non-operation, non-support or non-compliance of third party equipment or network infrastructure the test is deemed to be null and void.

### 1.6 SIGNING THE DOCUMENT

Once the tests are completed, this document should be signed by the customer and returned to Squire.

By signing this document the Customer agrees that Interconnection has been completed to his satisfaction, and that the Squire Equipment is accepted.

## 2 SOFTWARE VERSIONS.

The following table is used to capture all the software versions running on the system and the systems controlled by the SVI. This is so it is clear exactly what version the system has been verified on. Any software versions which are not installed should be marked with a ~~strike through~~, any which are missing should be added.

Software	Version
SVI-SS	
MGWAY	
SSECURITY	
RTPROUTER	
SVI-MS	
SVI GUI (.war file)	

### 3 CODECS

Each codec tested on the system should be marked below. The purpose is to ensure that the desired codecs to be used within the calls on the system are working correctly.

Codec	Squire Result	Customer Result

## 4 TESTS

### 4.1 SIGNALLING TESTS

This section is to ensure that SS7 signalling behaves correctly. These tests are only applicable if you have SS7 siglinks and circuits, if not then this section should be marked with a ~~strikethrough~~.

Test	Description	Squire Result:	Customer Result:
	<b>Signalling Tests</b>		
<b>2.1</b>	<b>ISUP tests</b>		
<b>2.1.1</b>	<b>Cic Blocking / Unblocking To be completed for 1 cic on each E1</b>		
2.1.1.1	Block Circuit from SVI		
2.1.1.2	Unblock Circuit from SVI		
2.1.1.3	Block Circuit from PTT switch		
2.1.1.4	Unblock Circuit from PTT switch		
<b>2.1.2</b>	<b>Signalling Links To be completed for each Signalling Link on the SVI</b>		
2.1.2.1	Disable Signalling Link from SVI		
2.1.2.2	Enable Signalling Link from SVI		
2.1.2.3	Disable Signalling Link from PTT switch		
2.1.2.4	Enable Signalling Link from PTT switch		

### 4.2 CALL TESTS

This section is used to test call functionality and quality. Only run test for the appropriate Protocols that you are using on your system, protocols not being used or scenarios not being used should be marked with a ~~strikethrough~~.

#### 4.2.1 ISUP <-> SIP

Test	Description	Squire Result:	Customer Result:
<b>4.2.1</b>	<b>SCTP ISUP &lt;-&gt; SIP</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISUP or SIP destinations, these tests should be done for each destination.		
<b>4.2.1.1</b>	<b>SIP→ISUP calls</b>		
4.2.1.1.1	National Call		
4.2.1.1.2	International call		
4.2.1.1.3	Clear forward in ringing		
4.2.1.1.4	Clear backward in ringing		
4.2.1.1.5	Clear forward in answer		
4.2.1.1.6	Clear backward in answer		
<b>4.2.1.2</b>	<b>ISUP→SIP Calls</b>		
4.2.1.2.1	National Call		
4.2.1.2.2	Clear forward in ringing		
4.2.1.2.3	Clear backward in ringing		
4.2.1.2.4	Clear forward in answer		
4.2.1.2.5	Clear backward in answer		
<b>4.2.1.3</b>	<b>DTMF</b>		
4.2.1.3.1	SIP INFO		
4.2.1.3.2	RFC2833		
4.2.1.3.3	In Band (G711 only)		



**4.2.2 ISUP <-> H323**

	Description	Squire Result:	Customer Result:
<b>4.2.2</b>	<b>SCTP ISUP &lt;-&gt; H323</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISUP or H323 destinations, these tests should be done for each destination.		
<b>4.2.2.1</b>	<b>H323→ISUP calls</b>		
4.2.2.1.1	National Call		
4.2.2.1.2	International call		
4.2.2.1.3	Clear forward in ringing		
4.2.2.1.4	Clear backward in ringing		
4.2.2.1.5	Clear forward in answer		
4.2.2.1.6	Clear backward in answer		
<b>4.2.2.2</b>	<b>ISUP→H323 Calls</b>		
4.2.2.2.1	National Call		
4.2.2.2.2	Clear forward in ringing		
4.2.2.2.3	Clear backward in ringing		
4.2.2.2.4	Clear forward in answer		
4.2.2.2.5	Clear backward in answer		
<b>4.2.2.3</b>	<b>DTMF</b>		
4.2.2.3.1	Relay (H245-Alpha)		
4.2.2.3.2	RFC2833		
4.2.2.3.3	In Band (G711 only)		

**4.2.3 ISUP <-> ISUP**

Test	Description	Squire Result:	Customer Result:
<b>4.2.3</b>	<b>SCTP ISUP &lt;-&gt; ISUP</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISUP destinations, these tests should be done for each destination.		
<b>4.2.3.1</b>	<b>ISUP → ISUP calls</b>		
4.2.3.1.1	National Call		
4.2.3.1.2	International call		
4.2.3.1.3	Clear forward in ringing		
4.2.3.1.4	Clear backward in ringing		
4.2.3.1.5	Clear forward in answer		
4.2.3.1.6	Clear backward in answer		
<b>4.2.3.3</b>	<b>DTMF</b>		
4.2.3.3.1	In Band		

**4.2.4 ISDN <-> SIP**

Test	Description	Squire Result:	Customer Result:
<b>4.2.4</b>	<b>SCTP ISDN &lt;-&gt; SIP</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISDN or SIP destinations, these tests should be done for each destination.		
<b>4.2.4.1</b>	<b>SIP→ISDN calls</b>		
4.2.4.1.1	National Call		
4.2.4.1.2	International call		
4.2.4.1.3	Clear forward in ringing		
4.2.4.1.4	Clear backward in ringing		
4.2.4.1.5	Clear forward in answer		
4.2.4.1.6	Clear backward in answer		
<b>4.2.4.2</b>	<b>ISDN→SIP Calls</b>		
4.2.4.2.1	National Call		
4.2.4.2.2	Clear forward in ringing		
4.2.4.2.3	Clear backward in ringing		
4.2.4.2.4	Clear forward in answer		
4.2.4.2.5	Clear backward in answer		
<b>4.2.4.3</b>	<b>DTMF</b>		
4.2.4.3.1	SIP INFO		
4.2.4.3.2	RFC2833		
4.2.4.3.3	In Band (G711 only)		

#### 4.2.5 ISDN <-> H323

Test	Description	Squire Result:	Customer Result:
<b>4.2.5</b>	<b>SCTP ISDN &lt;-&gt; H323</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISDN or H323 destinations, these tests should be done for each destination.		
<b>4.2.5.1</b>	<b>H323→ISDN calls</b>		
4.2.5.1.1	National Call		
4.2.5.1.2	International call		
4.2.5.1.3	Clear forward in ringing		
4.2.5.1.4	Clear backward in ringing		
4.2.5.1.5	Clear forward in answer		
4.2.5.1.6	Clear backward in answer		
<b>4.2.5.2</b>	<b>ISDN→H323 Calls</b>		
4.2.5.2.1	National Call		
4.2.5.2.2	International call		
4.2.5.2.3	Clear forward in ringing		
4.2.5.2.4	Clear backward in ringing		
4.2.5.2.5	Clear forward in answer		
4.2.5.2.6	Clear backward in answer		
<b>4.2.5.3</b>	<b>DTMF</b>		
4.2.5.3.1	Relay (H245-Alpha)		
4.2.5.3.2	RFC2833		
4.2.5.3.3	In Band (G711 only)		

#### 4.2.6 ISDN <-> ISDN

Test	Description	Squire Result:	Customer Result:
<b>4.2.6</b>	<b>SCTP ISDN &lt;-&gt; ISDN</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISDN routes, these tests should be done for each destination.		
<b>4.2.6.1</b>	<b>ISDN → ISDN calls</b>		
4.2.6.1.1	National Call		
4.2.6.1.2	International call		
4.2.6.1.3	Clear forward in ringing		
4.2.6.1.4	Clear backward in ringing		
4.2.6.1.5	Clear forward in answer		
4.2.6.1.6	Clear backward in answer		
<b>4.2.6.3</b>	<b>DTMF</b>		
4.2.6.3.1	In Band		

#### 4.2.7 SIP <-> SIP

Test	Description	Squire Result:	Customer Result:
<b>4.2.7</b>	<b>SCTP SIP &lt;-&gt; SIP</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple SIP destinations, these tests should be done for each destination.		
<b>4.2.7.1</b>	<b>SIP → SIP calls</b>		
4.2.7.1.1	National Call		
4.2.7.1.2	International call		
4.2.7.1.3	Clear forward in ringing		
4.2.7.1.4	Clear backward in ringing		
4.2.7.1.5	Clear forward in answer		
4.2.7.1.6	Clear backward in answer		
<b>4.2.7.3</b>	<b>DTMF</b>		
4.2.7.3.1	SIP INFO		
4.2.7.3.2	RFC2833		
4.2.7.3.3	In Band (G711 only)		

#### 4.2.8 H323 <-> H323

Test	Description	Squire Result:	Customer Result:
<b>4.2.8</b>	<b>SCTP H323 &lt;-&gt; H323</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple H323 destinations, these tests should be done for each destination.		
<b>4.2.8.1</b>	<b>H323 → H323 calls</b>		
4.2.8.1.1	National Call		
4.2.8.1.2	International call		
4.2.8.1.3	Clear forward in ringing		
4.2.8.1.4	Clear backward in ringing		
4.2.8.1.5	Clear forward in answer		
4.2.8.1.6	Clear backward in answer		
<b>4.2.8.3</b>	<b>DTMF</b>		
4.2.8.3.1	Relay (H245-Alpha)		
4.2.8.3.2	RFC2833		
4.2.8.3.3	In Band (G711 only)		

**4.2.9 SIP <-> H323**

Test	Description	Squire Result:	Customer Result:
<b>4.2.9</b>	<b>SCTP SIP &lt;-&gt; H323</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there is multiple SIP or H323 destinations, these tests should be done for each destination.		
<b>4.2.9.1</b>	<b>H323→SIP calls</b>		
4.2.9.1.1	National Call		
4.2.9.1.2	International call		
4.2.9.1.3	Clear forward in ringing		
4.2.9.1.4	Clear backward in ringing		
4.2.9.1.5	Clear forward in answer		
4.2.9.1.6	Clear backward in answer		
<b>4.2.9.2</b>	<b>SIP→H323 Calls</b>		
4.2.9.2.1	National Call		
4.2.9.2.2	International call		
4.2.9.2.3	Clear forward in ringing		
4.2.9.2.4	Clear backward in ringing		
4.2.9.2.5	Clear forward in answer		
4.2.9.2.6	Clear backward in answer		
<b>4.2.9.3</b>	<b>DTMF</b>		
4.2.9.3.1	SIP INFO/Relay (H245-Alpha)		
4.2.9.3.2	RFC2833		
4.2.9.3.3	In Band (G711 only)		

**4.2.10 ISUP <-> ISDN**

Test	Description	Squire Result:	Customer Result:
<b>4.2.10</b>	<b>ISUP &lt;-&gt; ISDN</b> For each test, check that – - ringback is heard (if applicable) - speech is ok in both directions (if applicable) - Radius AAA completed successfully (if applicable) - SVI CDR generated (if applicable) If there are multiple ISUP or SIP destinations, these tests should be done for each destination.		
<b>4.2.10.1</b>	<b>ISDN→ISUP calls</b>		
4.2.10.1.1	National Call		
4.2.10.1.2	International call		
4.2.10.1.3	Clear forward in ringing		
4.2.10.1.4	Clear backward in ringing		
4.2.10.1.5	Clear forward in answer		
4.2.10.1.6	Clear backward in answer		
<b>4.2.10.2</b>	<b>ISUP→ISDN Calls</b>		
4.2.10.2.1	National Call		
4.2.10.2.2	Clear forward in ringing		
4.2.10.2.3	Clear backward in ringing		
4.2.10.2.4	Clear forward in answer		
4.2.10.2.5	Clear backward in answer		
<b>4.2.10.3</b>	<b>DTMF</b>		
4.2.10.3.1	In Band		

### 4.3 REDUNDANCY TESTS

This section is only to be completed on a dual plane redundant system. If you only have a single plane system then this should be marked with a ~~strickthrough~~.

#### 4.3.1 STANDBY FAILURES

Test	Description	Squire Result:	Customer Result:
4.3.1.1	Bring plane A into service to worker state with routesets available Bring plane B into service. Check plane comes into standby. Check resources on standby come into service.		
4.3.1.2	Preamble 2.3.1.1. Shutdown standby plane. Check resources on standby plane is out of service. Check reporting of standby lost		
4.3.1.3	Preamble 2.3.1.2 Restart standby plane coming into service Check return to standby registered at Worker Check resources on standby plane comes into service		
4.3.1.4	Bring plane A into service to worker state with routesets available Check [all] Bring plane B into service. Check plane comes into standby. Check signalling links on standby come into service.		

#### 4.3.2 WORKER FAILURES

Test	Description	Squire Result:	Customer Result:
4.3.2.1	Bring Plane A into worker Bring Plane B into standby Shutdown worker Plane B go worker		
4.3.2.2	Bring Plane A into worker Bring Plane B into standby Power off worker Check standby goes worker Power on Plane A into standby plane		
4.3.2.3	Bring Plane A into worker Bring Plane B into standby Remove Ethernet cable on worker Check standby goes worker Reconnect Ethernet cable Plane A comes into Standby service		

**4.3.3 CALL RETENTION**

Test	Description	Squire Result:	Customer Result:
4.3.3.1	Make call SS7 to H.323. Failover. Check H.323 end point is idle. Check SS7 call is cleared by SVI. Check CDR and Radius updated with calls. Check statistics have recorded call and retained failover information Make call to answer on same circuit. Clear call		
4.3.3.2	Make call SS7 to SIP. Failover. Check call is still in answer with speech. Check CDR and Radius updated with calls. Check statistics have recorded call and retained failover information Make call to answer on same circuit. Clear call		
4.3.3.3	Make call SS7 to SS7. Failover. Check call is still in answer with speech. Check CDR and Radius updated with calls. Check statistics have recorded call and retained failover information Make call to answer on same circuit. Clear call		

## 5 SMS

### 5.1 MOBILE TERMINATING (MT)

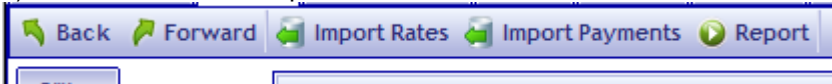
Test	Description	Squire Result:	Customer Result:
5.1.1	Send MT to MS 1) SRI-SM 2) SRI-SM result ok 2) mtForwardSM		
5.1.2	Repeat 5.1.1 to service wide MS's 1) Try network coverage 2) Try global coverage		
5.1.3	Send MT to unrecognised MS 1) SRI-SM 2) SRI-SM result error		
5.1.4	Send MT to unavailable MS 1) SRI-SM 2) SRI-SM result unavailable,etc 3) ReportSMDelivery 4) Reactivate phone 5) AlertServiceCentre 6) SRI-SM 7) mtForwardSM		

### 5.2 MOBILE TERMINATING (MO)

Test	Description	Squire Result:	Customer Result:
5.2.1	Receive MO 1) moForwardSM 2) ack OK		
5.2.2	Reject MO 1) moForwardSM 2) ack error		
5.2.3	Repeat 5.2.1 1) Try network coverage 2) Try global coverage		



## 6 BILLING ONLY TESTS.

Test	Description	Squire Result:	Customer Result:
6.1.0	<p>Currencies</p> <ol style="list-style-type: none"> <li>1) Click new</li> <li>2) Add Name (Eg: GBP)</li> <li>3) Add Symbol (Eg: £)</li> <li>4) Check MYSQL Currency table is populated.</li> </ol> <pre>mysql&gt; select * from Currency ; +----+-----+-----+   Id   Name   Symbol   +----+-----+-----+   1   GBP   £        +----+-----+-----+</pre>		
6.1.1	<p>Times Of Day</p> <ol style="list-style-type: none"> <li>1) Click New</li> <li>2) Add Name</li> <li>3) Add a start time and end time</li> <li>4) Either Select what days this time of day should be activated or select the dates.</li> <li>5) Check MYSQL TimeOfDay table is populated.</li> </ol>		
6.1.2	<p>Number Plan</p> <p>*Rate sheet required*</p> <ol style="list-style-type: none"> <li>1) On action bar click Import Rates</li> </ol>  <ol style="list-style-type: none"> <li>2) You will be prompted to provide the relevant file.</li> <li>3) Populate the new screen with the information required.</li> </ol> <p>*Mandatory Values*</p> <ol style="list-style-type: none"> <li>a) Code Name = Name</li> <li>b) Number=Prefix</li> <li>c) Time of day, select the Time of day created in 6.1.1</li> <li>d) Duration 60 (Eg: 0.523p/60s)</li> <li>e) Charge, select Peak Rate</li> <li>f) Click import</li> </ol>		
6.1.3	<p>Customers</p> <ol style="list-style-type: none"> <li>1) Click New</li> <li>2) Add Name</li> <li>3) Click allow any CLI to disable CLI checking.</li> <li>4) Click Done. This will create the a basic customer</li> <li>5) Check the MYSQL table Customers is populated</li> <li>6) Click on the customer just created.</li> <li>7) Enable Outgoing and incoming account with 100 in credit.</li> <li>8) Fill in IP address of Endpoint and add any subscriber numbers required.</li> <li>9)Click done</li> <li>10) Check in MYSQL table Account is populated.</li> </ol>		
6.1.4	<p>Exchange Rates</p> <ol style="list-style-type: none"> <li>1) Create a second currency</li> <li>2) Click on Exchange rates</li> <li>3) Click New</li> <li>4) In To select new currency</li> <li>5) Enter a rate</li> <li>6) Click Done</li> <li>7) Check MYSQL table ExchangeRate is populated</li> </ol>		

6.1.5	Create subscriberA account with subscriber number Add incoming account and outgoing account with 100 credit. Create WholesaleA account with Hunt Group Add incoming account and outgoing account with 100 credit. make call to ringing to wholesale prefix from subscriber make call to Answer to wholesale prefix from subscriber make call to ringing to subscriber from wholesale make call to ringing to subscriber from wholesale Check account charge(s) is correct Check Profit is correct. Check debit is correct.		
6.1.6	Create subscriberB account with number. Add incoming account and outgoing account with 100 credit. make call to ringing to subscriberA from subscriberB make call to Answer to subscriberB from subscriberA Check account charge(s) is correct Check Profit is correct. Check debit is correct.		
6.1.7	Create wholesaleB with Hunt Group Add incoming account and outgoing account with 100 credit. make call to ringing to wholesaleA from wholesaleB make call to Answer to wholesaleB from wholesaleA Check account charge(s) is correct Check Profit is correct. Check debit is correct.		
6.1.8	Run Section 8 Running Reports and Invoicing		

**7 BILLING AND ROUTING TESTS.**

Test	Description	Squire Result:	Customer Result:
7.1.0	Create subscriberA account with subscriber number (Follow section 6) Add incoming account and outgoing account with 100 credit. Create WholesaleA accoung with routing prefix assigned Add incoming account and outgoing account with 100 credit. make call to ringing to wholesale prefix from subscriber make call to Answer to wholesale prefix from subscriber make call to ringing to subscriber from wholesale make call to ringing to subscriber from wholesale Check account charge(s) is correct		
7.1.1	Create subscriberB account with number. (Follow section 6) Add incoming account and outgoing account with 100 credit. make call to ringing to subscriberA from subscriberB make call to Answer to subscriberB from subscriberA Check account charge(s) is correct		
7.1.2	Create wholesaleB account. (Follow section 6) Add incoming account and outgoing account with 100 credit. make call to ringing to wholesaleA from wholesaleB make call to Answer to wholesaleB from wholesaleA Check account charge(s) is correct		
7.1.3	Run Section 8		

**8 REPORT AND INVOICE TESTS.**

Test	Description	Squire Result:	Customer Result:
8.1.0	Generate Report 1. Click report 2. Select From Date and To date to include reasonable number of CDRs. 3. Select SubscriberA with incoming account. 4. Select Hunt Group ( for wholesale only) 5. Click run report. 6. Check Minutes, Cost, Charge, Profit. 4. Check values are correct		
8.1.1	Generate Invoice: 1. Click Generate invoice 2. Check information is correct 3. Fill out customer ref and Notes 4. Select invoice template 5. Click make invoice 6. Check values are correct.		
8.1.2	Repeat 8.1.0-8.1.1 for a) SubscriberB b) WholesaleA c) WholesaleB		
	Repeat 8.1.0-8.1.1 and set account to Outgoing a) SubscriberA b) SubscriberB c) WholesaleA d) WholesaleB		

## 9 MULTI LAYER LOGIN.

Test	Description	Squire Result:	Customer Result:
9.1.0	Create Reseller Customer (follow 6.1.0) To make reseller Select Reseller in Endpoint Information Add user name and password in General. Click Done		
9.1.1	Logout Login as reseller Follow section 6-8 to test if setup is working.		

## 10 USABILITY TESTS – (SQUIRE TECHNOLOGIES’ USE ONLY)

This section is for the use of a Squire Technologies Engineer only.

### 10.1.1 MISCELLANEOUS

Test	Description	Squire Result:	Customer Result:
5.1.1.1	OAM Access		
5.1.1.2	Check Processor Load		
5.1.1.3	Is Processor set to “idle”?		
5.1.1.4	There should be <b>no</b> NS700 Driver in svi-ss.		
5.1.1.5	Is Debug set to minimal?		
5.1.1.6	Test for long Duration of calls – (Min. 10 Minutes)		
5.1.1.7	CDRs enabled?		
5.1.1.8	Try a re-boot to test recovery		
5.1.1.9	Is the license correct as per contract?		
5.1.1.10	Is Fax ready and tested?		
5.1.1.11	Has backup been saved?		
5.1.1.12	Is Transcoding ready and tested?		

### 10.1.2 NOTES

Note down any irregularities, caveats and completion notes in this section.

<p><b>Is more install time needed?</b> (PLEASE TICK)</p>	<b>YES:</b>	<b>NO:</b>

## 11 ACCEPTANCE OF SVI

### a) Initial Squire Sign-off:

I agree that the above tests have been completed to my satisfaction and that I accept the SVI to be working in the configuration agreed.

Squire Technologies' Installation Engineer .....

Signature .....

Date .....

### b) Customer Sign-off

I agree that the above tests have been completed to my satisfaction and that I accept the SVI to be working in the configuration agreed.

Printed Name .....

Company .....

Signature .....

Date .....

### c) Final Sign-off from Squire Technical Expert

I agree that the above tests have been completed to my satisfaction and that I accept the SVI to be working in the configuration agreed.

Squire Technologies' Technical Expert .....

Signature .....

Date .....